

Contact us

> **In person:** We have offices in Eyemouth, Duns, Kelso and Hawick. For more information check our website www.roxburghcab.org.uk

SC010123

Looking for online information about your rights?

Try our national info site:
www.citizensadvice.org.uk/scotland



How we can help

We're here to give free, confidential and independent advice on a whole range of issues.

enquiries@roxburghcab.casonline.org.uk





Whatever your problem, the Roxburgh & Berwickshire Citizens Advice Bureau team is here to help. We can give advice on a whole range of issues, including:

- > **Benefits** – entitlements, applications and appeals against unfair decisions
- > **Debt and money** – managing debts and maximising your income
- > **Work issues** – terms and conditions, dismissal, redundancy and intimidation
- > **Consumer issues** – from broken kettles to issues with gas and electricity supply
- > **Relationships** – splitting up, divorce, children and bereavement
- > **Housing** – rights of tenants, rent, homelessness

We're here to get you the advice and information you need.

From advice and information on day-to-day issues, through to detailed support on key specialist topics, we can help.

Our trained team have vast experience offering guidance when it's needed most.

You can always be sure that our support will be free, and that we won't judge you or your circumstances.

No problem is too big or too small, and we'll help in the best way we can.

We are part of the Citizens Advice network in Scotland. Together we're committed to providing the highest possible quality of advice.

All our advisers take part in a thorough **training programme**; we are **regularly audited** to make sure our advice is up to standard; and our team have access to a **national advice information system** so we can give you answers you need, on hundreds of issues.

Our advice is always:

- > Free
- > Confidential
- > Independent
- > Impartial